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| --- | --- | --- | --- |
| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P3 [INC1496341] Incident Initial Notification** | | | |
| **Incident No.** | INC1496341 | | |
| **Start Date/Time** | 2019-10-04 11:59:30 | | |
| **Priority** | P3 | **Status** | Assigned |
| **Summary of the Issue** | NOT\_CRITICAL : eqxdevhip51 -> Presence de message dans la DEAD LETTER de travail : eqxdevhip51 Queue manager : MXDGTW01 Queue\_Name : MXDGTW01.QL.DEAD.LETTER.QUE | | |
| **Description of the Issue** |  | | |
| **Services Impacted** | Messaging | **CI Impact** | Messaging |
| **Business Impact** | Production | | |
| **Applications Impacted** | XXX | | |
| **Division/ Region Impacted** |  | | |
| **Incident Manager** | Jan Sobczak | **Technical Group** | BD North - Infrastructure - Midrange Integration Technology |
| **Initial Troubleshooting** | XXX | | |
| **Latest Update** | 2019-10-04 12:05:06 - Transferred to BD North - Infrastructure - Midrange Integration Technology. | | |
| **Time of Next communication** | Upon Resolution | | |