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| --- | --- | --- | --- |
| cid:image003.png@01D07E8E.E32198B0 | | | |
| **P3 [INC1497443] Incident Update Notification** | | | |
| **Incident No.** | INC1497443 | | |
| **Start Date/Time** | 2019-10-06 11:56:05 | | |
| **Priority** | P3 | **Status** | Assigned |
| **Summary of the Issue** | NOT\_CRITICAL : eqxdevhip52 -> Presence de message dans la dead\_letter\_queue du Serveur : eqxdevhip52 QueueManager : MXDGTW03 Dead\_Letter\_Queue\_name : MXDGTW03.Q | | |
| **Description of the Issue** |  | | |
| **Services Impacted** | Messaging | **CI Impact** | Messaging |
| **Business Impact** | Production | | |
| **Applications Impacted** | XXX | | |
| **Division/ Region Impacted** |  | | |
| **Incident Manager** | Jan Sobczak | **Technical Group** | BD North - Infrastructure - Midrange Integration Technology |
| **Initial Troubleshooting** | XXX | | |
| **Latest Update** | 2019-10-06 12:14:44 - Transferring to BD North - Infrastructure - Midrange Integration Technology.  XXX | | |
| **Time of Next communication** | Upon Resolution | | |